



Subject: Constitution of Student Grievance Redressal Committee at BITS Design School BITS Design School has constituted a Student Grievance Redressal Committee (SGRC) in pursuance to the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 notified on 30th June 2024 to address any concerns or grievances students may have. The SGRC aims to provide a fair and transparent platform for resolving student-related issues and ensuring a conducive learning environment. Members of the SGRC at BITS Design School are listed below:

| Sr.No | Name | Designation |
|-------|-----------------------|------------------------------|
| 1 | Mr Mandar Kale | Professor |
| 2 | Ms Khushboo Jogani | Associate Professor |
| 3 | Ms Lakshmi Srinivasan | Assistant Professor |
| 4 | Mr Samir Parker | Professor |
| 5 | Ms Anisha Malhotra | Associate Professor |
| 6 | Mr/Ms..... | Student Representative (TBD) |

Mr. Deepu Krishna - Head, Admissions and Ms. Sonal Godhania – Head Program, Programmes (Nonteaching staff) will receive special invitations to address any issues related to admission and fees. Additionally, Ms. Thara Krishnan will also provide administrative support to the SGRC. The SGRC will be functional for a period up to 31st July 2026. Students can email their grievances to program.team@bitsdesign.edu.in. The primary objective of the Student Grievance Redressal Committee is to provide an impartial platform for students to voice their grievances and seek prompt resolutions. Please note that while we strive to resolve grievances in a timely manner, the complexity of certain cases may require additional time for thorough investigation and appropriate action. We assure you that all grievances will be handled with the utmost care, diligence, and fairness.